

FLORIDAMAX

BOOKING FORM

Please save this document and complete the information
Please email or fax your completed booking form to us at
Email: bookings@floridamax.co.uk Fax: +44 (0) 16973 23654

PARTY DETAILS – please complete the information below...

	NAME :
.	
	HOME ADDRESS :
.	

TELEPHONE NUMBER	MOBILE:		
FAX NUMBER			
EMAIL ADDRESS			
	MONTH	DAY	YEAR
ARRIVAL DATE			
DEPARTURE DATE			

IMPORTANT - Under Florida State Law Floridamax Villa is licensed for occupation to a maximum of 10 guests only, including children and infants. The property is booked exclusively for the use of the persons named on the Booking Form. No other persons may use the property without the prior written consent and confirmation of the Owners. **YOUR PARTY - please list below all guests that will be staying at the Villa**

NAME	SURNAME	Date of birth - if under 18

Privacy Statement We take your privacy very seriously and take every reasonable precaution to safeguard all personal information held by us under Data Protection legislation. Data collected will be held as it was provided. You have the legal right to amend or update your details by contacting us. You have the legal right to deregister from receiving further information from us by notification in the form of letter, fax or email. In this case we will delete your account details to ensure you do not receive any further communication from us.

This enquiry is made subject to the terms and conditions accompanying this form

BOOKING TERMS AND CONDITIONS

Booking Form: Completion of the Booking Form or receipt of payment for deposit by the party leader confirms the acceptance of the terms and conditions set out and shall be binding on the person(s) booking and intending to occupy the premises

Occupancy: We reserve the right to refuse occupancy to single sex parties and guests who are all under the age of 21. No pets accepted. For the comfort of all guests the Villa is a non-smoking home. To ensure comfort, security and peace of mind our homes are registered with the State Authorities and are in full compliance with all relevant legislation. Under Florida State Law the Villa is licensed for occupation to a maximum of 10 guests only, including children and infants. The property is booked exclusively for the use of the persons named on the Booking Form. No other persons may use the property without the prior written consent and confirmation of the Owners.

General: The villa is available for occupation from 4.00 pm local time on the day of arrival. If you require an earlier arrival time you will need to check with our Management Company in advance to be sure that everything will be ready, as there may be other guests departing same day. Your departure time is 10.00 am. If you require a later departure time you will need to inform our Management Company in advance. All local telephone calls and internet access is free of charge as a courtesy to our guests. All bed linen and towels are provided for your needs. Please do not remove any towels or bed linen from the house. Stays of 5 nights or less may incur an additional cleaning fee.

Pool Alarm system: It is a requirement of Florida State Law that all patio doors and poolside windows are fitted with a child alarm. Fire and security alarm systems are fully integrated and situated around the entire villa. These alarms are also linked to the Sheriff and Fire departments. Any tampering with these alarms will result in a deduction from your security bond to cover the cost of repair / replacement and may result in prosecution by the State Authorities.

Payment Details: A deposit of £100 (\$200) per week booked is due within 7 days of your initial reservation. On receipt of your deposit we will bank your payment and wait for clearance, following which we will send out a receipt and confirmation of booking. Payment of the balance plus security deposit is due in full 8 weeks prior to your departure date. On receipt, banking and clearance of your party's final payment, we will send out your final arrival pack.

Security Deposit /Breakages Bond: We require a refundable security / breakage deposit of £200 \$400 which is payable a minimum of 14 days prior to your departure – it is normally accepted with your balance payment. The security deposit may be paid by credit card, cash or cheque (check). This deposit will be returned to you in full within 14 days after departure, providing our Management Company have reported no breakages or damage. Any chargeable costs will be advised and we reserve the right to retain the security deposit (either in part or full) to cover breakages, damage, non return of keys and additional cleaning costs for spills, stains etc. Please check the inventory when you arrive and prior to your departure and advise our Management Company of any faults and damage. Receipts for repairs or replacements will be provided in the unlikely event that such retention of the security deposit is required. The client is held responsible for any damage or breakages that may be caused to the property its contents and also for any items in the inventory during your stay. Please report all damage and faults caused or found at the home to our management company at the earliest opportunity.

Pool/Spa heat, domestic water temperature & Air con: Our Management Company set the temperature for pool/spa heating, domestic hot water and air conditioning. We will charge you to recover all additional costs of gas, electricity, parts, service and call out costs if these settings are altered by guests. Air conditioning is on 24 hours a day to keep the Villa cool and comfortable. Please do not adjust the air conditioning settings and keep all external windows and door closed so that the system is not overloaded. We will charge you for call out costs, additional cost of electricity used and all replacement parts arising from repairs to the system if it becomes frozen up due to guests tampering with the air conditioning settings. Charges may be in form of an invoice or withholding of security deposit.

Villa Keys: Please leave the villa front door key in its security box each time you leave the property. The loss of the door key will result in a charge from your security bond to cover the cost of replacement locks. In the situation that you lock yourself out, please contact our Management Company immediately. They will allow you re-entry into the house.

Cancellation: In the event of your needing to cancel the following conditions will apply....

12 weeks prior to departure 20% of total charge
8 weeks prior to departure 50% of the total charge
Less than 8 weeks 100% of total charge.

Insurance: We strongly recommend that you ensure you have adequate Travel Insurance to cover your losses if cancellation is due to an insured event beyond your control resulting in a financial loss. For further details on Cancellations please refer to our Terms & Conditions.

Liability: The owners and their agents do not accept liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects however caused as a result of use of the pool, spa, villa and all equipment provided. It is your responsibility to ensure that children are always supervised properly in and around the pool and inside and outside the villa.

Force Majeure: The owners or their agents cannot accept responsibility, be responsible or be liable in respect of damage or changes caused by Force Majeure, e.g. strikes, floods, closure of airports, weather conditions or other events beyond our control.

Complaints or Dissatisfaction: In the unlikely event of a complaint during your stay please contact our Management Company immediately. If the matter cannot be resolved you should contact the owners – Sue and Colin Silvester - in writing within 14 days of the end of the rental period. If the problem has not been reported as requested, neither the Management Company nor the owners can accept any liability or responsibility.

We reserve the right to pursue a quest for recompense for any and all damages caused which may exceed the value of the security deposit within 14 days of being served notice of this. We reserve the right to evict from the Villa without any financial reimbursement whatsoever any person or persons that do not comply with the booking terms and conditions. By payment of rental for the Villa it is deemed that the terms and conditions are read and accepted by guests for their exclusive enjoyment and use of facilities provided at the Villa during their contracted rental term.

PAYMENT: We are happy to accept payment in a variety of ways...

- We can accept payment by cheque (check) in £ Sterling or \$ US Dollars

(Please make cheque (check) payable to: CG & SJ Silvester)

- Credit card payment can be made through PayPal



- We can accept payment by electronic transfer to our USA and UK banks
Please contact us for bank details

Payment timetable:

- 1) Deposit of \$200 (£100) per week booked is required with 7 days of booking the Villa
- 2) Balance payment is required 8 weeks prior to your arrival date
- 3) Security deposit of \$400 (£200) is required 14 days prior to arrival.

Please note: the security deposit is a condition of our property insurance for rental lettings. This deposit will be refunded to you in full within 14 days of your departure following confirmation from our management company that no untoward loss or damage has been incurred during your stay. Please see our terms and conditions for further details

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What do we supply?

All services – gas, electric, mains water air conditioning.

Bedding provided...

2 full sets of sheets for each bed

2 pillows and 4 pillow covers for each single bed

4 pillows and 8 pillow covers for each double bed

A blanket for each bed

Bed comforters and cushions

Minimum number of towels provided for each guest...

2 bath towels

2 hand towels

2 face cloths

We also provide 3 hair dryers plus 1 curling tongs

Kitchen...

Fridge/freezer

Dishwasher

Gas cooker, hob & Microwave

Electric tin opener

Coffee maker & electric kettle

Toaster

Blender & Mixer

Kitchen knives

Pots & pans, plates, cups, glasses & cutlery

Kitchen towels and washing up cloths

Laundry & cleaning equipment...

Washing machine & Dryer

Ironing board & iron

Upright vacuum cleaner

Wet & dry vacuum cleaner

Laundry basket, mop, brooms & brushes

Adequate supply of clothes hangers

Pool Deck/patio...

6 Sun loungers

5 tables plus 10 chairs

Padding for 10 chairs & 4 loungers

BBQ with gas & tools

Entertainment...

TV in every bedroom

Flat screen TV in Great room

2 DVD players + 1 Video player

Games room with pool table, electronic darts, air hockey, Sony PS2 with gaming chairs

X-Box game system

Sony Playstation 2 game system

Computer with “always on” broadband DSL

Free internet access

WiFi access for laptop computers and PDA's

Sony boom box portable CD/tape/radio

Safety...

Lock box for front door key

Full property & fire alarm system plus integrated Pool access alarm system

Fire proof safe & Fire extinguisher in the Kitchen

Safety lighting & night lighters throughout the Villa

Internal door lock emergency keys are located on door frames to each room

S.A.M.E early warning radio system for early warning of hurricanes and other hazards

Christmas

There is a limited range of table top Christmas decorations available at the Villa

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ADDITIONAL NOTES

SUPERMARKETS - There are several supermarkets within a few minutes drive from the Villa. Publix is the nearest. Wal-Mart is further but it is open 24 hours.

COMPUTER GAMES – There is a limited selection of Videos, CD's, computer games, and DVD's To make full use of these facilities you can rent games from the nearby Blockbuster store.

BOOKS & TOYS - We have in the past provided a wide selection of books, children's toys, board games, pool toys etc but regrettably these have either gone missing or been damaged, so the selection available at the Villa is now very small.

SUGGESTION... use the Villa computer to locate a store, restaurant, theme park, golf course etc. and plan a route or your day out using one of the many *route finders* available on the internet. Up to date local tourist information and weather information is also widely available on the internet.

THANK YOU